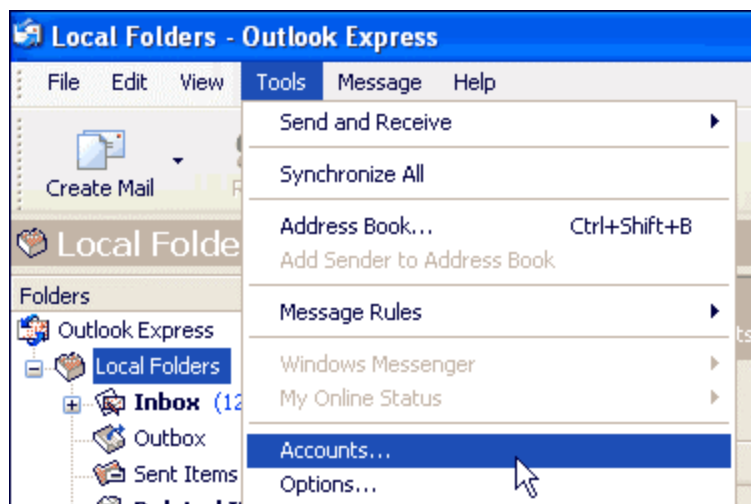


Setting up new email accounts in Outlook Express - 10 Steps

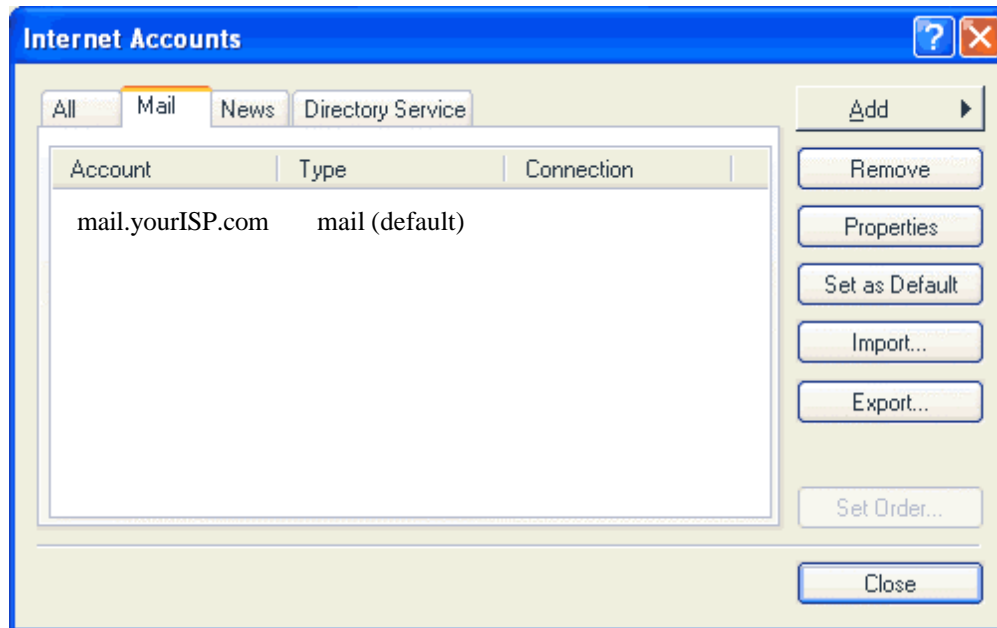
The instructions below will help you set up your @smart-wire.com email address in Outlook Express. The steps for other email programs are very similar. **These instructions assume you already have one email account from your current Internet Service Provider (ISP).**

1. Start Outlook Express. Click on Tools in the menu bar and then go to Accounts

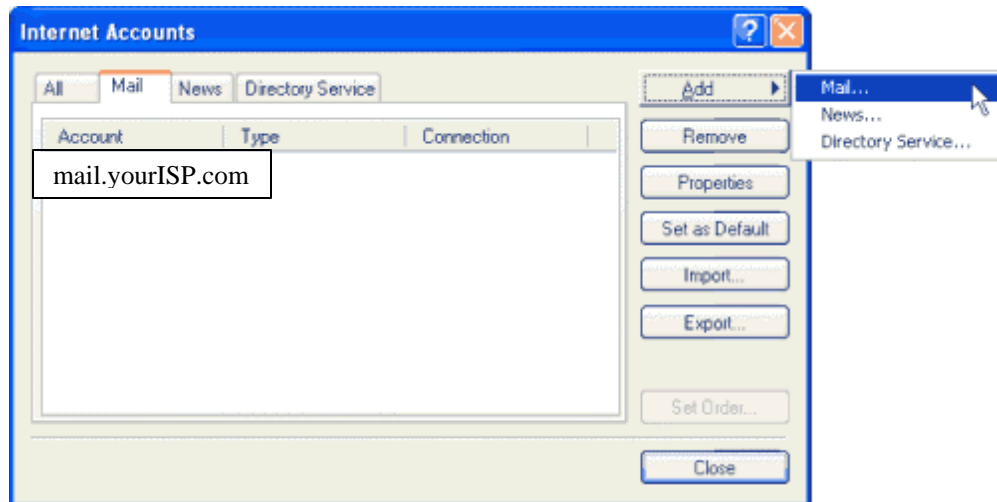


2. This brings up the Internet Accounts pop-up window. Click on the Mail tab, to bring it to the front if it is not already so. Your current email account

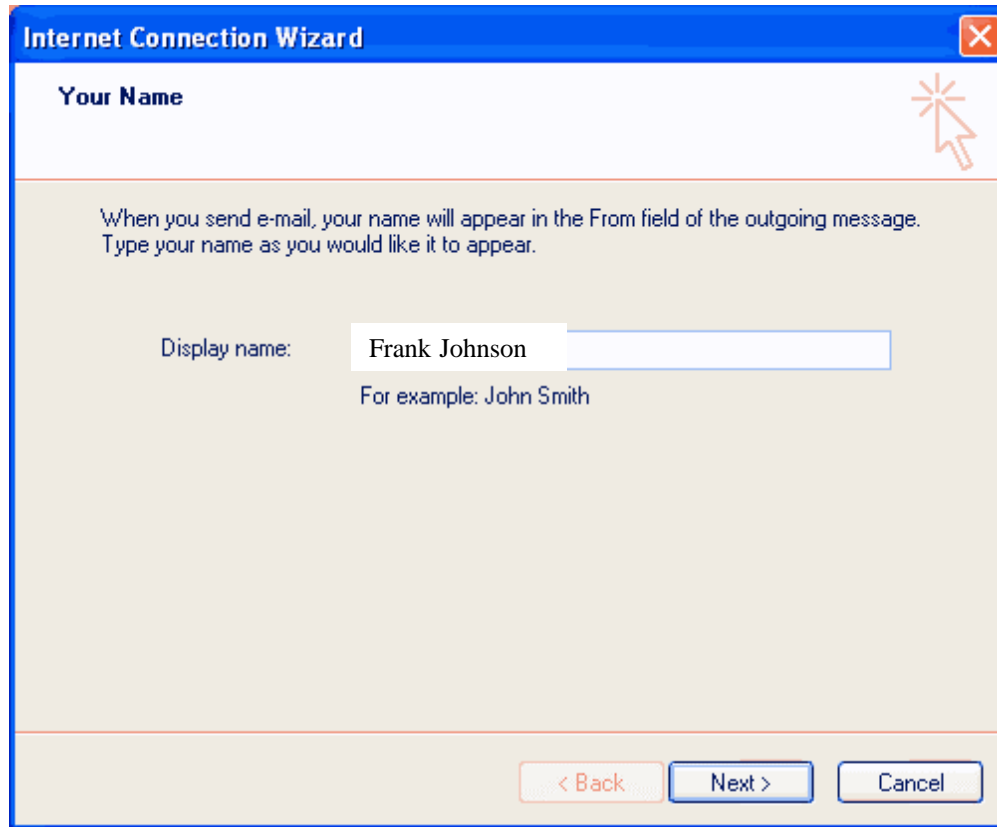
should show up here, and should be marked (Default).



3. To add a new mail account, click on the Add button and then on Mail as shown in the image below.

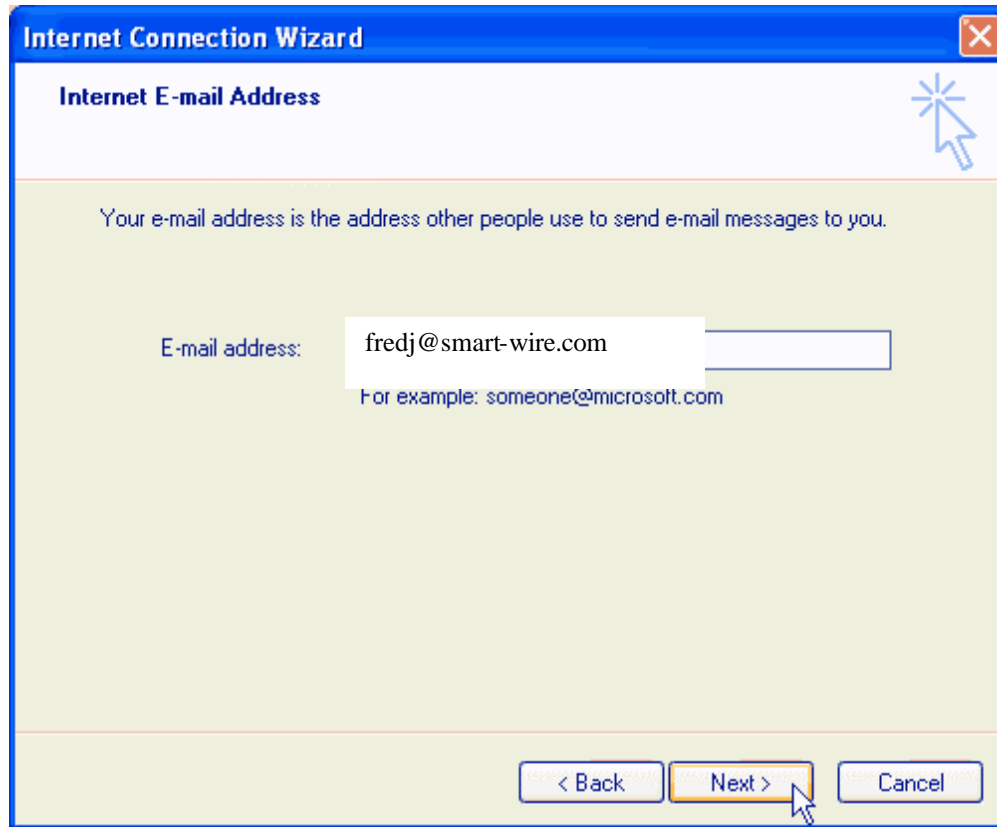


4. This brings up the Internet Connection Wizard pop-up window. Enter your name in the Display Name field and click on the Next button.



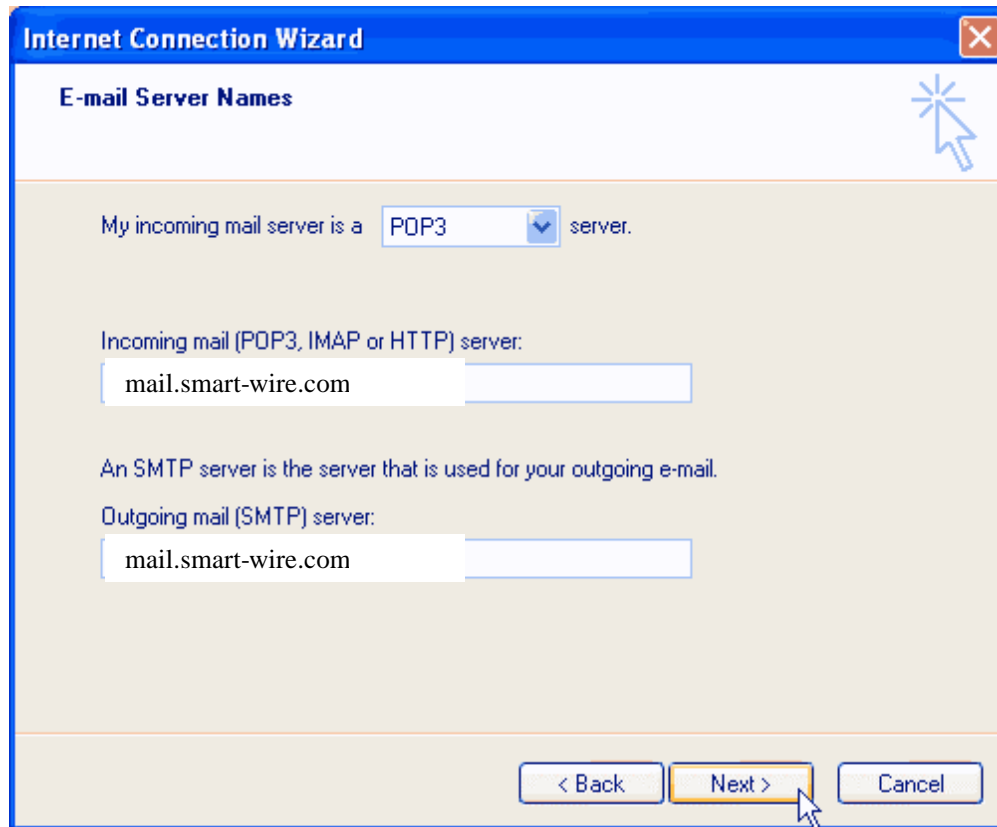
The screenshot shows a window titled "Internet Connection Wizard" with a close button in the top right corner. Below the title bar, the text "Your Name" is displayed. A mouse cursor is pointing at a red asterisk icon in the top right corner of the main area. The main area contains the following text: "When you send e-mail, your name will appear in the From field of the outgoing message. Type your name as you would like it to appear." Below this is a label "Display name:" followed by a text input field containing "Frank Johnson". Underneath the input field is the text "For example: John Smith". At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel".

5. The wizard now asks for your email address. Enter the full email address and click on the Next button.



6. In the next window, you need to feed in three important bits of information - the incoming and outgoing email. The incoming and outgoing email servers are mail.smart-wire.com. **These settings will only work if you**

already have an email account from your existing ISP.



The screenshot shows a Windows dialog box titled "Internet Connection Wizard" with a sub-header "E-mail Server Names". The dialog is set to "POP3" for the incoming mail server. The incoming mail server field contains "mail.smart-wire.com". The outgoing mail (SMTP) server field also contains "mail.smart-wire.com". At the bottom, there are three buttons: "< Back", "Next >", and "Cancel". A mouse cursor is pointing at the "Next >" button.

Internet Connection Wizard

E-mail Server Names

My incoming mail server is a server.

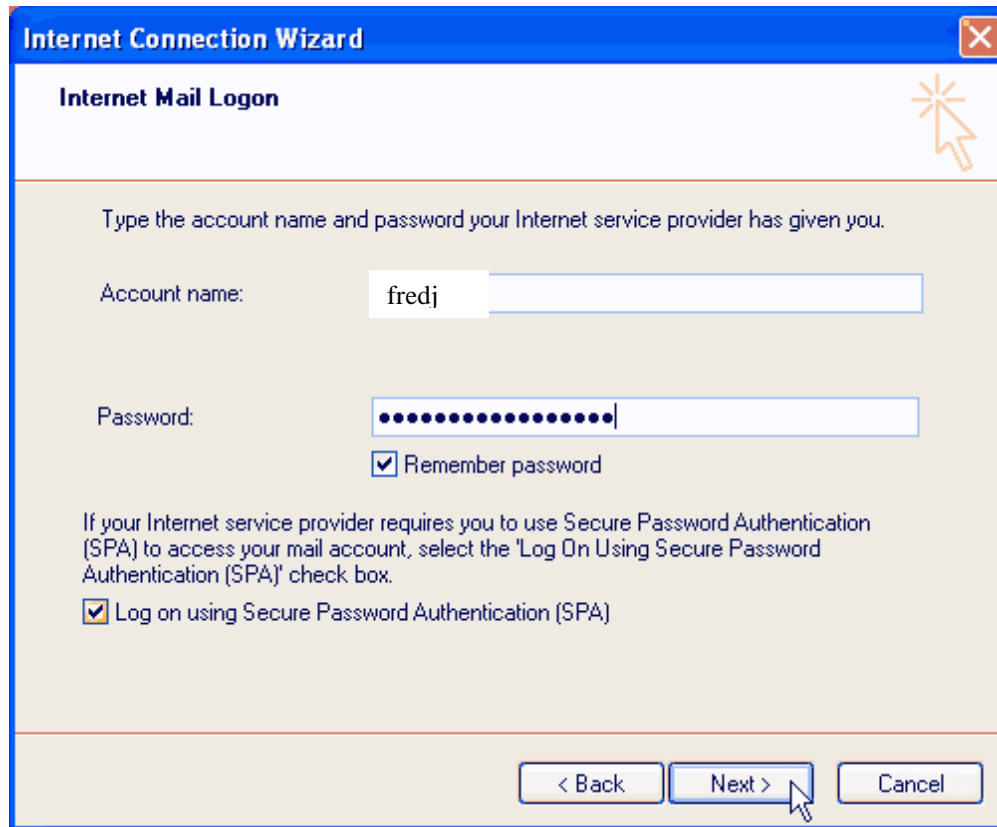
Incoming mail (POP3, IMAP or HTTP) server:

An SMTP server is the server that is used for your outgoing e-mail.
Outgoing mail (SMTP) server:

< Back Next > Cancel

7. The last information that you need to enter to complete the setup of the new account is the username and password for that email account. After completing the fields for Account Name and Password, click on the Next

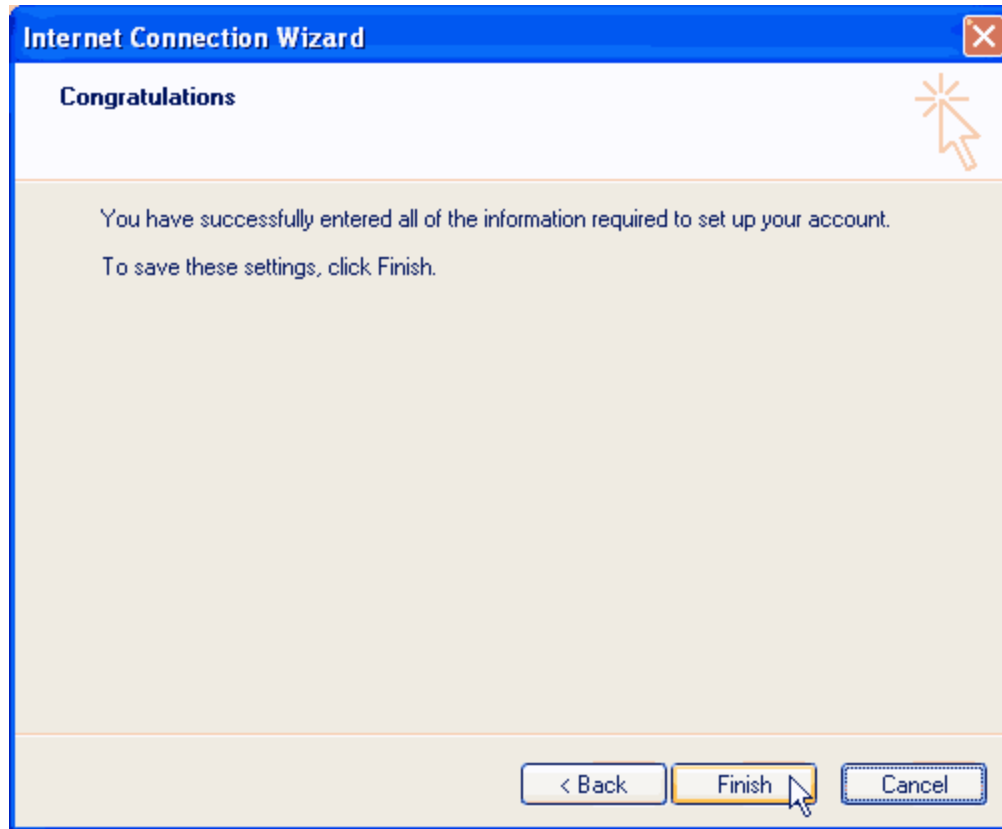
button.



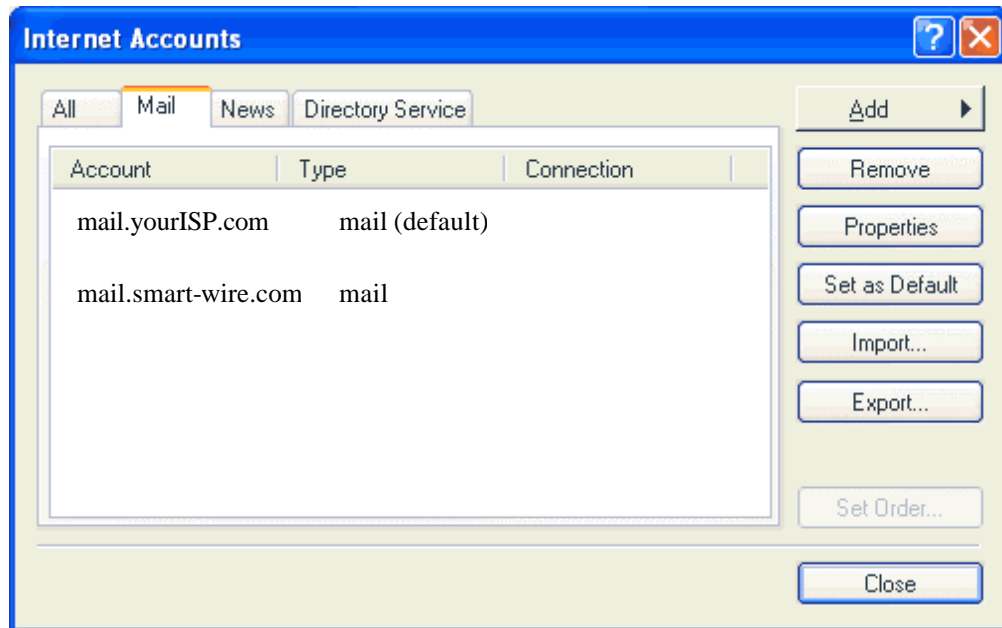
The image shows a Windows dialog box titled "Internet Connection Wizard" with a sub-header "Internet Mail Logon". The dialog has a blue title bar with a close button (X) in the top right corner. Below the title bar, there is a light blue header area with the text "Internet Mail Logon" and a mouse cursor icon pointing to it. The main area of the dialog is light beige and contains the following elements:

- A text prompt: "Type the account name and password your Internet service provider has given you."
- An "Account name:" label followed by a text input field containing the text "fredj".
- A "Password:" label followed by a password input field filled with 12 black dots.
- A checked checkbox labeled "Remember password".
- A paragraph of text: "If your Internet service provider requires you to use Secure Password Authentication (SPA) to access your mail account, select the 'Log On Using Secure Password Authentication (SPA)' check box."
- A checked checkbox labeled "Log on using Secure Password Authentication (SPA)".
- At the bottom, three buttons: "< Back", "Next >", and "Cancel". A mouse cursor is hovering over the "Next >" button.

8. In the following window, click on the Finish button to complete the process of setting up a new email account in Outlook Express.



9. You will now see the new email account has been added to the Accounts list. The account is referred by its server name.



10. Click close to exit the Internet Accounts pop-up screen. You should now be able to receive smart-wire.com email.